Information for **Tenants**



Tenant's guide to gas safety.

Take care, be Gas Safe



By law, gas engineers must be on the Gas Safe Register. Always check the card.

Gas Safe Register is the official list of gas engineers who are qualified to work safely and legally on gas appliances. It has replaced CORGI registration. Make sure only a Gas Safe registered engineer is used to fit, fix or service your gas boiler, gas cooker, gas fire and other gas appliances.

You can find or check a Gas Safe registered engineer on our website or by calling **0800 408 5500**. You can also check an engineer is registered by texting **Gas** and the engineer's seven-digit licence number to **85080**.

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Gas engineers must be Gas Safe registered in the United Kingdom, Isle of Man and Guernsey.

WHAT YOU NEED TO KNOW...

Landlords have legal duties under the gas safety law. It's important, as a tenant, to know what they have to do.

Your landlord must make sure all gas appliances supplied for you to use are maintained in a safe condition. They must arrange for a Gas Safe registered engineer to carry out a gas safety check on them every 12 months.

Badly fitted and poorly serviced gas appliances can cause gas leaks, fires, explosions and carbon monoxide poisoning. If you think a gas appliance is faulty, turn it off and let your landlord know immediately. If you feel unwell, seek medical help right away and call the gas emergency helpline on **0800 111 999**.

ALWAYS...

- Ask for a copy of the landlord's current gas safety record before you move in or after the check has been carried out.
- Check the ID card of any gas engineer that comes to do work in your home.
- Check the engineer is qualified for the work you need doing. You can find this information on the back of the card.
- Cooperate with your landlord and let a registered engineer in when a gas safety check or servicing has to be done.
- Arrange for any gas appliances you own to be regularly serviced and safety checked every year.